

Our office can help you reach the postal service or contact the USPS directly on your behalf if you have concerns with mail delivery or customer service issues at your local post office.

You will need to fill out a [privacy release form](#) . According to the Privacy Act of 1974, your written permission is required for us to inquire about your situation with any federal agency. Just print it, fill it out, be sure to sign it, and send it to our district office address listed on the form.

### Frequently Asked Questions

#### **Q What is the website for the United States Postal Service (USPS)?**

The USPS can be contacted at [www.usps.com](http://www.usps.com) .

#### **Q Where can I make an official complaint?**

You can call 1-800-ASK-USPS for any questions or complaints. Our office will also accept your written complaints and forward them to the correct District Post Office.

#### **Q Who do I contact to complain about my mail delivery?**

Your local post office is the best resource for delivery complaints. You may click [here](#) to find local contact information. If you are unable to find the correct information or have further questions, our office may be able to assist you.

#### **Q How can I apply for a job with the USPS?**

You may click [here](#) to contact your local post office to find current job openings. Click [here](#) for information regarding employment requirements, career development and compensation and benefits.